



## SECURITY DURING YOUR STAY

Our greatest concern is the safety of our guests and our staff. Therefore, we have installed a package of measures in our hotel, which guarantees you a safe and relaxing holiday. At the same time, we do our best to ensure that these measures do not harm too much your spa experience or the healing effects of your cure. We will consider your personal wishes, whenever possible and justifiable for the safety of all.

## HYGIENE MEASURES

- ✓ Our cleaning staff will disinfect your room daily with hospital-quality products. We will consider your individual wishes whenever possible.
- ✓ Our cleaning team works with 2 laundry carts, so that there is no contact between the used and the clean clothes.
- ✓ All public spaces and all common areas (switches, door handles, elevators, etc.) are cleaned with special intensity.
- ✓ Room cards are used only once and disposed of after the guest's departure.



- ✓ Hand sanitizers for our guests are available in the rooms and in all public areas.
- ✓ All employees who have physical contact with the guest wear a mask and protective gloves.
- ✓ Each guest will be provided with a health kit consisting of a mask, disinfectant gel and protective gloves.
- ✓ All employees must undergo a medical examination before returning to work. All our guests have their body temperature measured upon arrival.



## SOCIAL DISTANCING AND TESTING MEASURES

Port Salvi is located in a fantastic subtropical garden of about 12,000 square meters. In this wonderful environment you will find many small retreats that invite you to sit and relax. Thanks to numerous conference rooms of different sizes, the hotel can react flexibly to reservations. Since hotel occupancy is always below the defined capacity limit, Port Salvi offers optimal conditions for your safety and social distance.

- ✓ The total occupation of the accommodation is well below the capacity limit.
- ✓ Rooms are allocated according to the rotation principle, that is, rooms that have been unused for the longest time are always allocated first.
- ✓ The number of persons remains below actual capacity in all activities and all rooms.



## SAFE TRANSFER FROM/TO THE AIRPORT

- ✓ Port Salvi offers a low cost VIP transfer from/to the airport, which is below the usual market prices. The vehicle and the luggage of the clients will be disinfected before each transfer.
- ✓ Guests are provided with a free health kit upon arrival consisting of a mask, disinfectant gel and protective gloves.